

No Surprise for user when 3 days not @ work



Activation into "Open Issues List"

Dedicated Notification Email

Import of Auto-Collected Issues

Touch Drag-Feature

Priority Reordering

Open Issues List

Detail View

Get in contact w/ reporting user for questions ...

Resolve Issues

Resolution Types

- Fix
- Wait Fix
- Invalid

iCaretaker



Issue Reporter

Trace of Issues

WebView

Email Msg @

Get some notification

Reporting Interface

Home Screen of APP

Red-Flag Indicator for Over-due Issues



Simple View

Hides not-yet relevant details

By Building/Floor

Multi-Level View Filters

Direct Communication w/ user

MO 31

Some day / Long term pool

By Issue Reporter

By user-defined tags

Phone

Software-phone

Videochat

Audio only